

Accessibility Statement

At Collinson Insurance Services Limited we are committed to delivering an inclusive and accessible digital experience for all users, regardless of ability. We aim to meet the standards outlined in the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA and, where possible, we are incorporating enhancements introduced in WCAG 2.2. We strive to align with applicable accessibility laws and regulations across the regions in which we operate.

Our Commitment to Accessibility

We are actively working to improve the accessibility of our websites and digital platforms. This includes regularly evaluating and updating our content, interfaces, and technologies to support usability for individuals with a wide range of abilities and assistive technologies.

Reasonable Accommodations and Online Accessibility

If you require a reasonable accommodation to access materials or services provided by Collinson Insurance Services Limited, or if you experience accessibility barriers on our website, please let us know at smartdelaysupport@collinsongroup.com.

To help us respond quickly, please include:

- A description of the issue
- The web page, or content, affected
- The type of accommodation, or support, needed

Third-Party Functionality

Some functionality on our website depends on third-party providers. While we encourage these partners to meet accessibility standards, certain aspects may be outside of our direct control. We seek to collaborate with them to promote compliance with WCAG 2.1/2.2 Level AA wherever feasible.

External Websites

Our website may contain links to external sites. Collinson Insurance Services Limited is not responsible for content, or accessibility issues, of external websites.

Questions and Support

We welcome your feedback and suggestions. If you have questions about our accessibility efforts, or suggestions for improvement, please get in touch with us at smartdelaysupport@collinsongroup.com.